



COMMUNICATION
ECONOMICS
ORGANIZATION

16-17 December 2023 – PORTUGAL

Certificate for Best Paper Award

Netania EMILISA

for the paper entitled

Antecedents and Consequences of Emotional Exhaustion' Call Center Employees

was deemed worthy of the "best paper award"

In the 8th "International CEO (Communication, Economics, Organization) Social Sciences Congress (CEO SSC)"

held on **16-17 December 2023** in collaboration with **Polytechnic Institute of Portalegre, Portugal (Host University for 8th CEO Congress)**, Samarkand Branch of Tashkent University of Economics, Uzbekistan (Host University for 7th CEO Congress) Acacia University (Host University for 6th CEO Congress),

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Pro-President, Polytechnic Institute
of Portalegre (Portugal)

POLITÉCNICO
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Prof. Ir. M. Aman Wirakartakusumah,
Rector of IPMI International Business
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