



COMMUNICATION  
ECONOMICS  
ORGANIZATION

16-17 December 2023 – PORTUGAL

# Certificate for Best Paper Award

**Netania EMILISA**

for the paper entitled

**Antecedents and Consequences of Emotional Exhaustion' Call Center Employees**

was deemed worthy of the “best paper award”

In the 8<sup>th</sup> “**International CEO (Communication, Economics, Organization) Social Sciences Congress (CEO SSC)**”

held on **16-17 December 2023** in collaboration with **Polytechnic Institute of Portalegre, Portugal (Host University for 8th CEO Congress)**, Samarkand Branch of Tashkent University of Economics, Uzbekistan (Host University for 7th CEO Congress) Acacia University (Host University for 6th CEO Congress), IPMI International Business School (Host University for 5th CEO Congress), Mohanlal Sukhadia University (Host University for 4th CEO Congress), International Vision University, Alfred Nobel University (Host University for 3rd CEO Congress), International Gorazde University (Host University for 1st CEO Congress), Nişantaşı University, University of Prizren, Cyprus West University, Central Asian American University, Insec, NCM Publishing, CEO Tekmer, Universitas Bhayangkara, Knowledge Laboratory, Universitas Ghara Karya and Ostim Technical University with **323 participants from 31 countries.**

*Prof. Dr. Paulo Ferreira,  
Pro-President, Polytechnic Institute  
of Portalegre (Portugal)*



*Prof. Ir. M. Aman Wirakartakusumah,  
Rector of IPMI International Business  
School (Sekolah Tinggi Manajemen  
IPMI), Indonesia, Chair*

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